



ATKINSON • PONTIFEX

69 tulip street cheltenham vic 3192 australia
telephone 03 9585 1165 fax 03 9585 1175
www.atkinsonpontifex.com.au

registered building practitioners
abn 68 007 354 412

PRESS RELEASE

2010 AUSTRALIAN ACHIEVERS AWARD

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Atkinson Pontifex scored a Highly Recommended 97.78 per cent in the 2010 Australian Achiever Awards for Victoria's Building & Construction Services & Supplies category. This is an excellent result that shows our customer service is of the highest standard.

Australian Achiever advises that anything above 80 per cent overall is regarded as exceptional, reflecting outstanding customer service. Over the past five years we have received results in the high 90s and won this award twice with perfect scores of 100.

The Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers.

Some of the comments Australian Achiever received from Atkinson Pontifex clients are:

"I was kept informed throughout the whole process. Things were explained clearly and, if there were problems, they would fix them straight away. The project finished early and the whole thing ran very smoothly."

"They were fantastic – a breath of fresh air. We were living overseas, so everything was done at a distance. Atkinson Pontifex took this in their stride and really shared our vision, suggested and advised improvements. We really felt we could trust them, which was critical for us- they helped us realise our dream."

"David insists on letting me know what's going on at all the stages, and, as I'm no builder and have had no previous experience he is happy to 'dumb down' the information. I'm never made to feel as if I'm asking silly questions either. I am very happy with them."

Sincere thanks to our clients who provided this glowing feedback – we work hard to keep our clients happy and your endorsement really is immensely gratifying for us.